

Clarity PSO was one of the earliest PSOs to certify and become federally listed by the Agency for Healthcare Research and Quality (AHRQ), and since our listing in 2008, we have maintained an active role in the program. As a national PSO accessible to all healthcare providers – regardless of size or discipline – our work is grounded in a commitment and passion to improve patient care across all health systems. We are aligned with national experts who have reviewed and validated our operations so we may offer a strong and flexible program.

Clarity PSO Services

■ **Protect Your Protections**

We help prepare your healthcare organization for PSO participation by designing, structuring and documenting the systems and processes necessary to keep your protections under the Patient Safety Act. We will help your organization:

- Create your Patient Safety Evaluation System (PSES)
- Identify Patient Safety Work Product (PSWP)
- Maintain efficiency in managing safety information while maximizing the PSO protections

■ **Collect and Analyze Data**

Clarity PSO offers a web-based platform, the Healthcare SafetyZone® Portal, to facilitate data collection for the PSO. Members may use any system to submit data, or they may choose to implement the Portal for ease of reporting and additional benefits, which include:

- Supports AHRQ Common Formats or customized taxonomy
- Facilitates real-time notification & immediate follow-up of adverse events
- Robust reporting & analysis features to identify trends & maximize learning

■ **Learn and Improve**

Clarity PSO provides a safe learning lab for its members to closely examine and learn from the information collected. Customized reports and educational programming include:

- Quarterly evidence-based reports
- Best practices & protocol review & development
- Root Cause Analysis (RCA) & Failure Modes & Effects Analysis (FMEA) reports
- Administration & analysis of the Culture of Safety Survey to identify how an organization's culture affects patient safety outcomes
- Tool kits, white papers & webinars

■ **Healthcare Advisory Council**

The Clarity PSO Healthcare Advisory Council (HAC) is a group of national clinical experts from a variety of medical specialties. These experts work with Clarity PSO to develop evidence-based best practice recommendations that enhance the reports and projects for Clarity PSO members. The HAC is a rich resource that is available to each member organization.

Join the culture of safety movement & together let's improve our nation's healthcare delivery.

The passage of the Patient Safety Act in 2005 enabled the development of Patient Safety Organizations (PSOs). The purpose of this statute and PSOs is to improve the quality and safety of U.S. healthcare delivery. The Patient Safety Act provides healthcare providers a protected, secure and confidential environment so they may uncover the elements of healthcare that are of real or potential risk to patients.

Benefits of Becoming a Member of Clarity PSO

- Gain legal privilege & confidentiality protections afforded by the Patient Safety Act
- Enhanced learning made possible through comparative reports of aggregate data
- In-depth investigations & analysis of safety events
- Expert support & recommendations to quality & safety departments
- Access to a national Healthcare Advisory Council providing evidence-based recommendations
- Encourage & facilitate a culture of safety
- Collaboration & joint learning as new regulations & structures emerge for healthcare providers



PSO Facilitator

Need support with your existing PSO? Clarity PSO offers a variety of services to help advance the work of PSOs nationally, including:

- Program review & structural critique
- Operational support such as the development of policies & PSES workflow procedures
- Data collection & management through the Healthcare SafetyZone[®] Portal
- Analytical & educational services

About Clarity Group

Clarity Group, Inc. is the parent company of Clarity PSO. Since 2002, Clarity has been providing healthcare clients with risk-quality-safety management solutions. Our philosophy aligns with the Patient Safety Act and we believe in creating a safe learning space to examine and resolve safety and quality issues. With more than 30 years of experience in healthcare risk management, we aim to strengthen your strategy to improve patient safety and quality of care. Our clinical, consulting and technology expertise, along with our reputation for high-touch personalized service, create a comprehensive PSO solution.